



DALLAS AREA RAPID TRANSIT POLICE DEPARTMENT TELECOMMUNICATORS



- fulfilling career
- helping others when they need it most
- exciting and challenging duties
- highly effective professional team
- fast-paced, dynamic environment
- protecting your community
- critically important service
- respected profession
- valuable role in public safety

MAKE A DIFFERENCE



DART Police Telecommunicators are responsible for receiving requests for police services (911 operator), dispatching calls for service to DART Police Officers over a two-way radio and computer, processing requests for assistance from DART Police Officers, monitoring police radio transmissions, and processing requests through the State and Federal crime information systems.

Essential Skills Needed

- Excellent communication skills
- Ability to stay calm under pressure
 - Ability to multi-task
- Ethical decision making skills
- Integrity and excellent judgment
 - Easily adaptable/flexible
 - Ability to work well with others

Competitive Salary

\$39,546 annual starting salary – not certified
automatic increase to \$43,501 after 1 year

\$43,501 annual starting salary - certified

- Extra pay for evening and night shifts
- Extra pay for TCOLE certifications
- Intrmd=\$300/yr Adv=\$600/yr Master=\$900/yr

Hiring Process

- Application Screening
 - Entrance Exam
 - Oral Interview Board
 - Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Conditional Offer of Employment
 - Medical Exam / Drug Test
 - Psychological Evaluation
 - Final Offer of Employment

Minimum Qualifications

- Minimum age: 19 years old
 - Maximum age: none
- U.S. citizen or legally authorized to work in U.S.
 - High School Diploma or G.E.D.
- If veteran, Honorable Discharge from Military
 - No serious criminal conviction

Generous Benefits Package

- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
- 401k Retirement Plan (employer match)
- Paid time off that increases with seniority
 - Paid holidays
 - Full uniform provided
 - Tuition reimbursement
 - Military leave

Employment Information

- High quality training
- Technology emphasis
- Choice of shift assignments based on seniority

Apply online at: www.DART.org/webapps/hrportal

(214) 749-5951

www.DART.org/DARTPolice

Email: PDrecruiting@DART.org

DART Police Headquarters: 2111 S. Corinth Street Rd., Dallas, Texas 75203