



DALLAS AREA RAPID TRANSIT POLICE DEPARTMENT TELECOMMUNICATORS



- fulfilling career
- helping others when they need it most
- exciting and challenging duties
- highly effective professional team
- fast-paced, dynamic environment
- protecting your community
- critically important service
- respected profession
- valuable role in public safety

MAKE A DIFFERENCE



DART Police Telecommunicators are responsible for receiving requests for police services (911 operator), dispatching calls for service to DART Police Officers over a two-way radio and computer, processing requests for assistance from DART Police Officers, monitoring police radio transmissions, and processing requests through the State and Federal crime information systems.

Essential Skills Needed

- Excellent communication skills
- Ability to stay calm under pressure
 - Ability to multi-task
- Ethical decision making skills
- Integrity and excellent judgment
 - Easily adaptable/flexible
- Ability to work well with others

Minimum Qualifications

- Minimum age: 19 years old
 - Maximum age: none
 - U.S. citizen
- High School Diploma or G.E.D.
 - Valid driver's license
- If military veteran, Honorable Discharge
- No felony or class A misdemeanor conviction

Competitive Salary

\$39,546 annual starting salary – not certified
automatic increase to \$43,501 after 1 year

\$43,501 annual starting salary - certified

- Extra pay for evening and night shifts
 - Extra pay for TCOLE certifications
- Intrmd=\$300/yr Adv=\$600/yr Master=\$900/yr

Hiring Process

- Application Screening
 - Entrance Exam
 - Interview Board
 - Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Medical Exam / Drug Test
- Psychological Evaluation

Generous Benefits Package

- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
 - 401k Plan (employer match up to 3%)
 - 457b Retirement Plan
- Paid time off that increases with seniority
 - Paid holidays
 - Full uniform provided
 - Tuition reimbursement
 - Military leave

Department Information

- 429 personnel
- Choice of shift assignments based on seniority
 - 700 square mile service area through 13 cities & 6 counties



DART Police is a
Recognized Agency by the
Texas Police Chiefs Association
Best Practices Recognition Program



DART has been recognized by Forbes
as a Best Employer for 3 straight years

Apply online @ DART.org/PoliceJobs

DART.org/DARTPolice

PDrecruiting@DART.org

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